



F.A.Q.

frequently asked questions

a chiropractic co-working space

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How much privacy will I have with my patients?

The HUB is not your traditional private office room adjustment space. We have transformed the open adjusting style in order to provide the dr/patient with a personable experience. Reach out to us for a tour.

2

What if I need to make a private phone/zoom call?

We have an amazing sound-proof pod/phone booth, if you need to make private calls. -First-come basis.

3

Can I play music in the HUB?

We respectfully ask that you refrain from playing music outside of your ear devices (headphones, ear buds. (See community HUB rules)

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Can I access the HUB, after my reservation is complete?

The adjustment areas must remain on schedule (for obvious reasons) but we would like to encourage docs to remain in the HUB community spaces to finish up paperwork and to get to know other docs. For now, it's ok... but be mindful that things change. In the future if we minimize "layovers" its to keep the workflow running smooth and keep the community spaces from getting too crowded. Be mindful of docs that may still be in the middle of a patient visit. HUB access is exclusively for docs on their reservation dates. If you do not have a reservation, we ask that you refrain from visiting the HUB- we need the space LOL.

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Can I personalize my workspace?

In the spirit of time and staying true to the HUBs esthetics and ambience (LOL) we ask that you refrain from rearranging furniture, bringing in unapproved furniture, hanging plaques, burning candles/sage, using oil diffusers, etc. Each table has a cart. If your personal work items can fit safely in the cart, then its cool with us. Keep in mind: once your reservation is complete, all personal items must be removed.

If you are unsure about an item, just ask.

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Are pets allowed?

Nope. But we will revisit this decision at a later date.
Thanks for understanding.

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Can I bring my children into the HUB?

Welp, then the conversation grows... Maybe the babysitter cancelled? Is school out? We get it...Until we have a designated area for children, let's be extremely cautious and considerate. It also wouldn't hurt to call ahead and see what the foot traffic is looking like in the HUB on that day. We also hope you understand, if we have to set limitations in the future, please respect the decision.

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Can I bring guests into the HUB?

The HUB is for members and patients only.
Thanks for understanding.

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If I have an emergency, can I get a refund or reschedule?

All reservations are final.

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Im in the HUB right now, and I need more time...

Visit our HUB reservation calendar. If there is time available, complete your reservation and its yours. Keep in mind, you may have to relocate to another table though -- it may not seem like it but there is a system / its back office logistics.

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Can I perform DOT exams in the HUB?

Unfortunately, DOT exams are not allowed at this time.

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How does the walk-ins list work?

Each day, we refresh the walk-ins list. We like to keep a profile on all the docs; if a patient has a preference, we will honor it- its in the patients best interest. We will be as fair as possible.

We want everyone to be successful.

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When I leave the HUB can I take my patients with me?

Absolutely, your practice, your patients.

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Is there computer or printer access

There are no computers at the HUB. We encourage docs to bring their own personal computer. We also encourage a paperless community
However, we do have PrintME printing services onsite.

Download the app for use (fees do apply)

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Can I provide services to another Hub Doctor's patient?

If you and the Doctor have an agreement-It's none of our business. We ask that you refrain from soliciting your services to another Doctors patients, without consent.